A). Answers for the Clarifications Received

01. Que. Under the Prebid meeting minutes, it was mentioned that "It is required to host in LGC. However, for some reason if it is not available, we need to have an alternative approach. Therefore, the vendor is required to present another hosting solution in their proposal. Vendor need to mention clearly as Option 1 (hosting at LGC) and Option 2 (….) and under each option all costs (e,g, licensing, etc.) must be mentioned. SLTDA can pay only what is mentioned here, if not mentioned, vendor will have to bear the costs, in meeting objectives of this bid." Where are we supposed to mentioned the "option 2" for cloud pricing within the pricing schedule? In addition, wouldn't providing additional pricing for cloud that may/may not be used by SLTDA be disadvantageous for certain bidders?

Ans. Vendors must mention all costs related to hosting in LGC as Option 1. Also, the 2nd Option must be mentioned under Annexure 14. Evaluation will have to consider both.

02. Que. Once 3 years have passed, will SLTDA take responsibility of employing the support staff and continue paying their salaries or what is the alternative option?

Ans. Bid scope time period is 3 years.

03. Que. In reference to references of project team, it is mentioned to limit CVs to 10. However, under qualification information - firm's qualification it was mentioned "The Curriculum Vitae (CVs) of the following key staff, with the respective certificates, certified by an attorney, should be provided with the proposal." but the amount of "Key Professional Staff Members" come to a total of 13. Should we limit the CVs to 10 or attach all 13 CVs of the requested members?

Ans. Key staff required (X). Any addition limit for Y more (Maximum = X+Y)

04. Que. Is there a web application firewall (WAF) available in the Lanka Government Cloud?

Ans. Yes , WAF service is available in LGC , As per the application criticality and expecting transaction per seconds value, will decide the WAF deployment model

05. Que. If we are proposing a hardware deployment, does the high availability architecture is required?

Ans. High availability required in a cloud platform

06. Que. What is the supported OS?

Ans. Client machine windows 10 upwards, server Linux

07. Que. Is load balancer/s available (which network layer it supports)?

Ans. Same WAF can leverage as a L4 load balancer

08. **Que.** What are the available communication methods - SSH/HTTPS, CPANEL etc

    Ans. LGC provides a Web-based portal to manage/administrator and monitor IaaS; once the Tenant Consumer/operator deploys the instances (VMs), access to those instances can be controlled by the tenant owner themselves.

09. **Que.** Is the backup service available?

    Ans. Yes, for the IaaS , Instance and volume point-in-time backup features are available for tenant consumers.

    Please refer IaaS operation model.
    https://lgc.gov.lk/wp-content/uploads/2021/09/LGC-IaaS-Operational-Model-v4.pdf

10. **Que.** Do you provide SMS/email gateway accounts to send and receive?

    Ans. Yes

B. Amendments

Proposal Format shall be as follows (Ref: Page 30)

Description	Format
Technical (Envelope 1)	
Title Page	
Cover letter	
Index	
Executive Summary	
Company information as per format	Annexure 01
Company profile	Annexure 01
Proposed Solution overview	
Clarifications and answers received from SLTDA.	
Compliance statement for technical and functional requirements.	
Responses to General Requirements	
Responses to Functional / Technical Requirements/ Non Functional Requirements	
Implementation Support and Training	
Maintenance Program	
Overall Data migration scope and project plan with milestones and deliverables defined above.	
Project management and implementation approach.	
Resumes of Project team, Implementers, Project managers, Support personnel	Annexure 04
Staffing Schedule	Annexure 05
Work Schedule	Annexure 06
Credentials / Details of similar systems implementations	Annexure 02
Credentials / Details of systems implementations (large scale enterprise grade web based software systems value more than 22.5 Mn)	Annexure 03
Warranty and maintenance	
Financial (Envelope 2)	
Price Schedule	Price Schedule
Breakdown of Remuneration	Annexure 07
Other expenses	Annexure 08
Server Hosting	Annexure 14