

MONTHLY **TOURIST ARRIVALS** REPORT

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SUMMARY

The total number of international tourist arrivals to Sri Lanka up to 18th March 2020 was 71,370. This was due to the termination of all passenger flight & ship arrivals into Sri Lanka from 18th March 2020. In comparison to March last year, there was a decline of 70.8 % when the arrivals were 244,328.

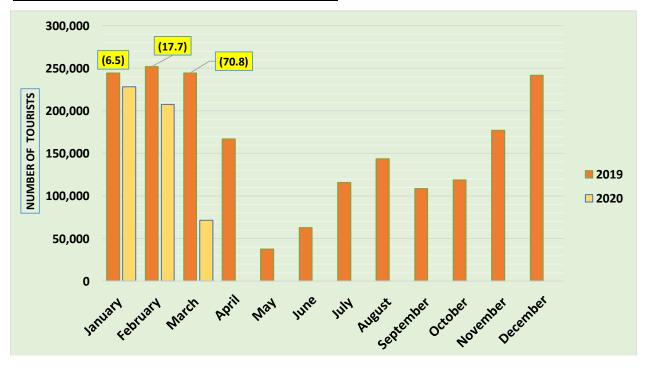
This month, the largest source market for tourists was India, followed by the Russian Federation and United Kingdom.

Almost 98 % of tourists travelled by air to Sri Lanka.

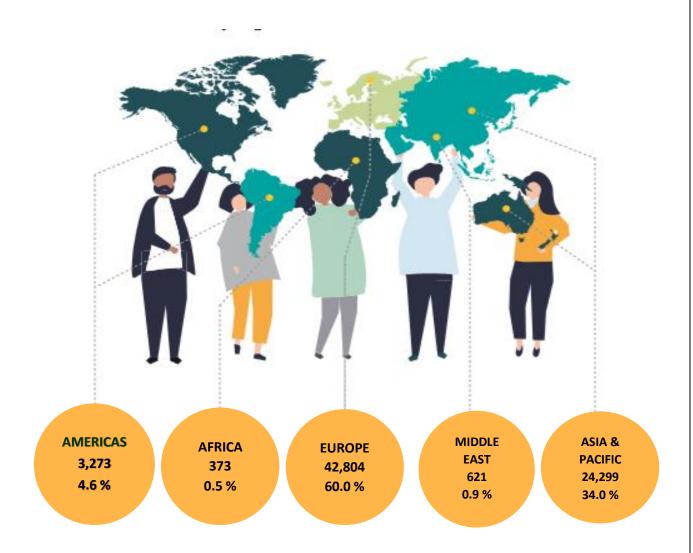
| | | | % change 2019/202 |
|---------------|-----------|---------|-------------------------|
| Month | 2019 | 2020 | 0 |
| January | 244,239 | 228,434 | (6.5) |
| February | 252,033 | 207,507 | (17.7) |
| March | 244,328 | 71,370 | (70.8) |
| April | 166,975 | | |
| May | 37,802 | | |
| June | 63,072 | | |
| July | 115,701 | | |
| August | 143,587 | | |
| September | 108,575 | | |
| October | 118,743 | | |
| November | 176,984 | | |
| December | 241,663 | | |
| Total | | | |
| (Up to March) | 740,600 | 507,311 | (31.5) |
| Total | 1,913,702 | | |



Tourist Arrivals – March 71,370 % change (70.8)



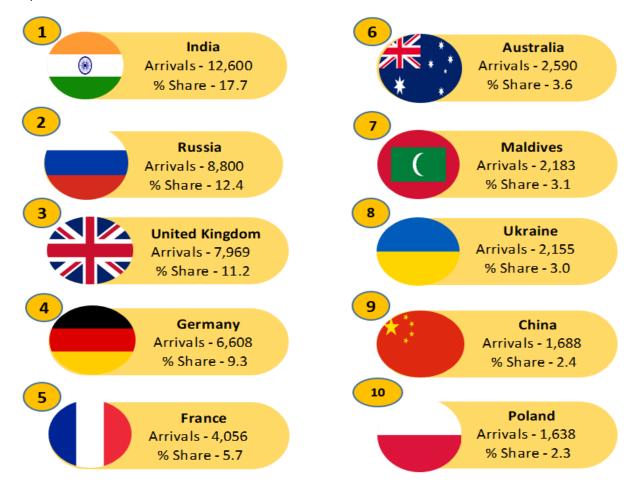
TOURIST ARRIVALS BY REGION AND PERCENTAGE SHARE



Europe became the largest source of tourist traffic to Sri Lanka with 60 % of the total traffic received in March 2020. Asia and Pacific accounted for 34 % of the total traffic, Americas 4.6 %, Middle East 0.9 % and Africa 0.5%. In comparison to March last year the highest decline of 85.7% was recorded for Middle East region while Americas recorded a decline of 83.4%. Africa recorded a decline of 77.9 % whereas Asia and pacific recorded a decline of 75.4%. A decline of 64.3% was recorded from Europe. The effect of the outbreak of COVID 19 is clearly evident as all countries have recorded a decline in arrivals. However, it is noteworthy that arrivals from Kazakhstan have recorded an increase of 79.7%.

TOP TEN SOURCE MARKETS – MARCH

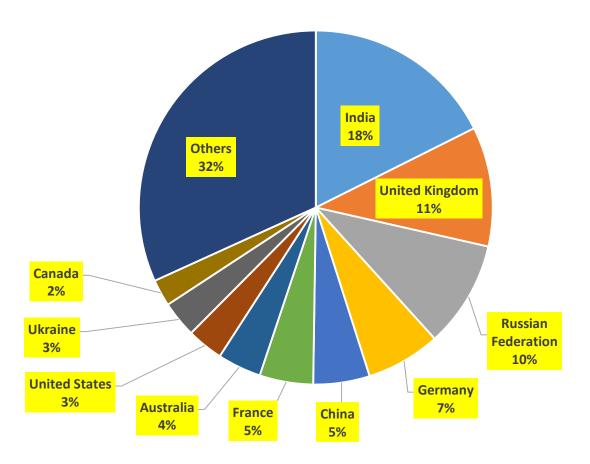
India, Russian Federation, United Kingdom, Germany and France were Sri Lanka's top five international tourist generating markets in the month of March this year. India was the largest source of tourist traffic to Sri Lanka with 17.7% of the total traffic received in March 2020. Russian Federation accounted for 12.4% of the total traffic; while, United Kingdom Germany and France accounted for 11.2%, 9.3% and 5.7% respectively. It is noteworthy that China which dropped from the top ten tourist generating markets of Sri Lanka in the month of February has climbed up to the ninth position among the top ten markets despite the outbreak of COVID 19.



| Rank | Country of Residence | | ourist Arrival March 2020 | | Tourist Arrivals March 2019 | % Change March | |
|------|----------------------|--------|---------------------------------|--------|-----------------------------------|-------------------|--|
| | | By Air | By Sea | Total | IVIAICII 2019 | 2020/2019 | |
| 1 | India | 12,162 | 438 | 12,600 | 34812 | (63.8) | |
| 2 | Russian Federation | 8,778 | 55 | 8,833 | 12,705 | (30.5) | |
| 3 | United Kingdom | 7,927 | 42 | 7,969 | 29,682 | (73.2) | |
| 4 | Germany | 6,605 | 3 | 6,608 | 18,134 | (63.6) | |
| 5 | France | 4,052 | 4 | 4,056 | 13,957 | (70.9) | |
| 6 | Australia | 2,585 | 5 | 2,590 | 11,441 | (77.4) | |
| 7 | Maldives | 2,183 | 0 | 2,183 | 7802 | (72.0) | |
| 8 | Ukraine | 2,036 | 119 | 2,155 | 4,239 | (49.2) | |
| 9 | China | 1,646 | 42 | 1,688 | 23,759 | (92.9) | |
| 10 | Poland | 1,612 | 26 | 1,638 | 2,653 | (38.3) | |

TOP TEN SOURCE MARKETS – JANUARY TO MARCH - 2020

India, United Kingdom, Russian Federation, Germany and China were Sri Lanka's top five international tourist generating markets from January to March this year. India was the largest source of tourist traffic to Sri Lanka with 18% of the total traffic received from January to March 2020. UK accounted for 11% of the total traffic; while Russian Federation, Germany and China accounted for 10%, 7% and 5% respectively.



| Rank | Country of Booklance Tourist Arrivals | | Tourist Arrivals (Jan – Mar) 2019 | % Change (Jan - Mar 2020 & Jan -Mar 2019) | | |
|------|---|--------|--------------------------------------|---|--|--|
| 1 | INDIA | 89,357 | 107,147 | (16.6) | | |
| 2 | UNITED KINGDOM | 55,455 | 85,468 | (35.1) | | |
| 3 | RUSSIAN FEDERATION | 49,397 | 39,187 | 26.1 | | |
| 4 | GERMANY | 34,507 | 49,429 | (30.2) | | |
| 5 | CHINA | 26,147 | 78,212 | (66.6) | | |
| 6 | FRANCE | 24,838 | 43,144 | (42.4) | | |
| 7 | AUSTRALIA | 20,283 | 30,619 | (33.8) | | |
| 8 | UNITED STATES | 16,842 | 30,070 | (44.0) | | |
| 9 | UKRAINE | 16,776 | 16,073 | 4.4 | | |
| 10 | CANADA | 12,436 | 18,320 | (32.1) | | |

INTERNATIONAL TOURIST ARRIVALS BY COUNTRY OF RESIDENCE

| | March 2020 | | | Total Tourist | % Change | Total Tourist Arrivals Up to | Total Tourist | % Change |
|-----------------------------------|------------------|--------|-------------------|------------------|-------------------|---------------------------------------|------------------|-------------|
| | Tourist Arrivals | | Arrivals March | March (20/19) | Arrivals Up to | | up to March | |
| | By Air | By Sea | Total | 2019 | | March 2020 | March 2019 | 2020 |
| AMERICAS | 3,244 | 29 | 3,273 | 19,682 | (83.4) | 31,843 | 51,581 | (38.3) |
| North America | 3,005 | 14 | 3,019 | 18,797 | (83.9) | 29,627 | 48,910 | (39.4) |
| Canada | 1,438 | 6 | 1,444 | 6,011 | (76.0) | 12,436 | 18,320 | (32.1) |
| Mexico | 30 | 0 | 30 | 243 | (87.7) | 349 | 520 | (32.9) |
| United States | 1,537 | 8 | 1,545 | 12,543 | (87.7) | 16,842 | 30,070 | (44.0) |
| Caribbean & Central America | 17 | 5 | 22 | 143 | (84.6) | 226 | 329 | (31.3) |
| Costa Rica | 0 | 0 | 0 | 13 | (100.0) | 33 | 55 | (40.0) |
| Jamaica | 0 | 0 | 0 | 14 | (100.0) | 25 | 23 | 8.7 |
| Others | 17 | 5 | 22 | 116 | (81.0) | 168 | 251 | (33.1) |
| | _ | | | | | | | |
| South America | 222 | 10 | 232 | 742 | (68.7) | 1,990 | 2,342 | (15.0) |
| Argentina | 52 | 0 | 52 | 190 | (72.6) | 416 | 540 | (23.0) |
| Brazil | 66 | 5 | 71 | 310 | (77.1) | 875 | 873 | 0.2 |
| Chile | 26 | 0 | 26 | 85 | (69.4) | 271 | 421 | (35.6) |
| Colombia | 39 | 2 | 41 | 67 | (38.8) | 201 | 223 | (9.9) |
| Others | 39 | 3 | 42 | 90 | (53.3) | 227 | 285 | (20.4) |
| | | | | | / -> | | | (22 -) |
| <u>AFRICA</u> | 365 | 8 | 373 | 1,688 | (77.9) | 2,880 | 4,696 | (38.7) |
| North Africa | 120 | 0 | 120 | 349 | (65.6) | 689 | 896 | (23.1) |
| Morocco | 50 | 0 | 50 | 147 | (66.0) | 311 | 371 | (16.2) |
| Sudan | 36 | 0 | 36 | 44 | (18.2) | 143 | 134 | 6.7 |
| Others | 34 | 0 | 34 | 158 | (78.5) | 235 | 391 | (39.9) |
| | | | | | | | | |
| Sub-Saharan Africa | 245 | 8 | 253 | 1,339 | (81.1) | 2,191 | 3,800 | (42.3) |
| Kenya | 15 | 0 | 15 | 41 | (63.4) | 110 | 167 | (34.1) |
| Mauritius | 16 | 3 | 19 | 97 | (80.4) | 170 | 247 | (31.2) |
| Nigeria | 0 | 0 | 0 | 16 | (100.0) | 25 | 72 | (65.3) |
| South Africa | 131 | 3 | 134 | 1,007 | (86.7) | 1,364 | 2,624 | (48.0) |
| Others | 83 | 2 | 85 | 178 | (52.2) | 522 | 690 | (24.3) |

| | March 2020 | | | Total % Tourist Chang | % Change | ange Tourist larch Arrivals | Total Tourist | % Change up to | |
|-------------------|------------------|--------|-------------------|-----------------------|-------------------|--------------------------------|------------------|----------------|--|
| | Tourist Arrivals | | Arrivals March | March (20/19) | Arrivals Up to | | March 2020 | | |
| | By Air | By Sea | Total | 2019 | | March 2020 | March 2019 | | |
| ASIA & PACIFIC | 23,321 | 978 | 24,299 | 98,664 | (75.4) | 181,154 | 292,601 | (38.1) | |
| North East Asia | 2,553 | 47 | 2,600 | 30,511 | (91.5) | 37,320 | 99,575 | (62.5) | |
| China | 1,646 | 42 | 1,688 | 23,759 | (92.9) | 26,147 | 78,212 | (66.6) | |
| Japan | 711 | 1 | 712 | 4,611 | (84.6) | 6,644 | 13,042 | (49.1) | |
| South Korea | 87 | 0 | 87 | 1,214 | (92.8) | 2,499 | 4,960 | (49.6) | |
| Taiwan | 105 | 4 | 109 | 889 | (87.7) | 1,985 | 3,270 | (39.3) | |
| Others | 4 | 0 | 4 | 38 | (89.5) | 45 | 91 | (50.5) | |
| | | | | _ | | | | | |
| South East Asia | 2,579 | 449 | 3,028 | 9,182 | (67.0) | 14,927 | 23,008 | (35.1) | |
| Cambodia | 74 | 0 | 74 | 1,592 | (95.4) | 372 | 2,465 | (84.9) | |
| Indonesia | 154 | 44 | 198 | 532 | (62.8) | 1114 | 1,506 | (26.0) | |
| Malaysia | 681 | 14 | 695 | 1,998 | (65.2) | 3,494 | 5,549 | (37.0) | |
| Myanmar | 108 | 20 | 128 | 310 | (58.7) | 532 | 832 | (36.1) | |
| Philippines | 804 | 356 | 1,160 | 1,413 | (17.9) | 4,249 | 4,142 | 2.6 | |
| Singapore | 450 | 3 | 453 | 1,824 | (75.2) | 2,545 | 4,441 | (42.7) | |
| Thailand | 210 | 7 | 217 | 983 | (77.9) | 1,880 | 2,920 | (35.6) | |
| Vietnam | 92 | 5 | 97 | 499 | (80.6) | 709 | 1,076 | (34.1) | |
| Others | 6 | 0 | 6 | 31 | (80.6) | 32 | 77 | (58.4) | |
| <u>Oceania</u> | 2,889 | 6 | 2,895 | 12,902 | (77.6) | 22,706 | 34,264 | (33.7) | |
| Australia | 2,585 | 5 | 2,590 | 11,441 | (77.4) | 20,283 | 30,619 | (33.8) | |
| New Zealand | 301 | 1 | 302 | 1,437 | (79.0) | 2,324 | 3,574 | (35.0) | |
| Others | 3 | 0 | 3 | 24 | (87.5) | 99 | 71 | 39.4 | |
| South Asia | 15 200 | 476 | 15 776 | 46.060 | (CT 0) | 106,201 | 125 754 | /21.0\ | |
| | 15,300 | | 15,776 | 46,069 | (65.8) | • | 135,754 | (21.8) | |
| Afghanistan | 17 206 | 0 | 17 | 59 | (71.2) | 146 | 155 | (5.8) | |
| Bangladesh | | 6 | 212 | 848 | (75.0) | 1,986 | 2,525 | (21.3) | |
| Bhutan | 12.162 | 0 | 12.600 | 25 | (92.0) | 208 | 136 | 52.9 | |
| India | 12,162 | 438 | 12,600 | 34812 | (63.8) | 89,357 | 107,147 | (16.6) | |
| Iran | 25 | 0 | 25 | 1025 | (97.6) | 648 | 1,555 | (58.3) | |
| Maldives | 2,183 | 0 | 2,183 | 7802 | (72.0) | 9,407 | 18,737 | (49.8) | |
| Nepal | 208 | 27 | 235 | 417 | (43.6) | 1,384 | 1,379 | 0.4 | |
| Pakistan | 497 | 5 | 502 | 1,081 | (53.6) | 3,065 | 4120 | (25.6) | |

| | М | arch 20 | 20 | Total Tourist | % Change | Total Tourist | Total Tourist | % Change |
|-----------------------------|--------|------------|--------|-------------------|------------------|------------------|------------------|-------------|
| | Tou | ırist Arri | vals | Arrivals March | March (20/19) | Arrivals Up to | Arrivals up | |
| | By Air | By Sea | Total | 2019 | | March 2020 | March 2019 | 2020 |
| <u>EUROPE</u> | 42,297 | 507 | 42,804 | 119,955 | (64.3) | 281,203 | 378,650 | (25.7) |
| Northern Eur. | 10,048 | 51 | 10,099 | 37,753 | (73.2) | 75,146 | 119,579 | (37.2) |
| Denmark | 502 | 4 | 506 | 1,845 | (72.6) | 4,905 | 8,884 | (44.8) |
| Finland | 273 | 2 | 275 | 1,007 | (72.7) | 2,298 | 4,264 | (46.1) |
| Norway | 335 | 1 | 336 | 1,278 | (73.7) | 3,019 | 5,237 | (42.4) |
| Sweden | 722 | 1 | 723 | 2,660 | (72.8) | 7,061 | 12,091 | (41.6) |
| United Kingdom | 7,927 | 42 | 7,969 | 29,682 | (73.2) | 55,455 | 85,468 | (35.1) |
| Others | 289 | 1 | 290 | 1,281 | (77.4) | 2,408 | 3,635 | (33.8) |
| | | | | | | | | |
| Western Eur. | 14,224 | 11 | 14,235 | 43,812 | (67.5) | 82,229 | 129,897 | (36.7) |
| Austria | 602 | 0 | 602 | 1,932 | (68.8) | 4,300 | 6,929 | (37.9) |
| Belgium | 627 | 1 | 628 | 1,646 | (61.8) | 3,371 | 4,605 | (26.8) |
| France | 4,052 | 4 | 4,056 | 13,957 | (70.9) | 24,838 | 43,144 | (42.4) |
| Germany | 6,605 | 3 | 6,608 | 18,134 | (63.6) | 34,507 | 49,429 | (30.2) |
| Netherlands | 1,353 | 2 | 1,355 | 4,864 | (72.1) | 8,656 | 15,091 | (42.6) |
| Switzerland | 956 | 1 | 957 | 3,179 | (69.9) | 6,389 | 10,432 | (38.8) |
| Others | 29 | 0 | 29 | 100 | (71.0) | 168 | 267 | (37.1) |
| | | | | | | | | |
| Central / Eastern Europe | 15,924 | 246 | 16,170 | 27,726 | (41.7) | 100,373 | 92,934 | 8.0 |
| Belarus | 437 | 1 | 438 | 914 | (52.1) | 2,638 | 2,841 | (7.1) |
| Czech Republic | 1,280 | 0 | 1,280 | 3,041 | (57.9) | 7,599 | 10,277 | (26.1) |
| Estonia | 139 | 1 | 140 | 268 | (47.8) | 1,185 | 1,328 | (10.8) |
| Hungary | 174 | 1 | 175 | 623 | (71.9) | 1,588 | 2,324 | (31.7) |
| Kazakhstan | 478 | 0 | 478 | 266 | 79.7 | 2,333 | 1,102 | 111.7 |
| Lithuania | 143 | 0 | 143 | 399 | (64.2) | 1054 | 1,424 | (26.0) |
| Poland | 1,612 | 26 | 1,638 | 2,653 | (38.3) | 11,908 | 9,795 | 21.6 |
| Romania | 219 | 27 | 246 | 679 | (63.8) | 1,724 | 2,483 | (30.6) |
| Russian Federation | 8,778 | 55 | 8,833 | 12,705 | (30.5) | 49,397 | 39,187 | 26.1 |
| Slovakia | 243 | 1 | 244 | 763 | (68.0) | 1,513 | 2,456 | (38.4) |
| Ukraine | 2,036 | 119 | 2,155 | 4,239 | (49.2) | 16,776 | 16,073 | 4.4 |
| Others | 385 | 15 | 400 | 1,176 | (66.0) | 2,658 | 3,644 | (27.1) |

| | March 2020 Tourist Arrivals | | Total Tourist Arrivals March | % Change March (20/19) | Total Tourist Arrivals Up to | Total Tourist Arrivals Up to | % Change up to March | | |
|---------------------------------|--------------------------------|--------|---------------------------------------|------------------------------|---------------------------------------|---------------------------------------|-------------------------------|---------------|--------|
| | | By Air | By Sea | Total | 2019 | | March 2020 | March 2019 | 2020 |
| Southern / Mediterranean Europe | | 2,101 | 199 | 2,300 | 10,664 | (78.4) | 23,455 | 36,240 | (35.3) |
| Greece | | 233 | 124 | 357 | 643 | (44.5) | 1,573 | 2,103 | (25.2) |
| Italy | | 405 | 1 | 406 | 4,309 | (90.6) | 8,603 | 16,105 | (46.6) |
| Portugal | | 184 | 0 | 184 | 806 | (77.2) | 1,602 | 1,850 | (13.4) |
| Spain | | 496 | 0 | 496 | 2,380 | (79.2) | 3,385 | 5,989 | (43.5) |
| Turkey | | 135 | 28 | 163 | 444 | (63.3) | 2,121 | 1,720 | 23.3 |
| Israel | | 327 | 2 | 329 | 1,077 | (69.5) | 3,556 | 4,508 | (21.1) |
| Others | | 321 | 44 | 365 | 1,005 | (63.7) | 2,615 | 3,965 | (34.0) |
| | | | | | | | | | |
| MIDDLE EAST | | 606 | 15 | 621 | 4,339 | (85.7) | 10,231 | 13,072 | (21.7) |
| Bahrain | | 14 | 0 | 14 | 150 | (90.7) | 549 | 706 | (22.2) |
| Egypt | | 144 | 8 | 152 | 364 | (58.2) | 956 | 988 | (3.2) |
| Iraq | | 14 | 1 | 15 | 113 | (86.7) | 138 | 262 | (47.3) |
| Jordan | | 60 | 0 | 60 | 295 | (79.7) | 627 | 905 | (30.7) |
| Kuwait | | 34 | 0 | 34 | 246 | (86.2) | 825 | 1,258 | (34.4) |
| Lebanon | | 48 | 0 | 48 | 576 | (91.7) | 483 | 1,375 | (64.9) |
| Oman | | 47 | 1 | 48 | 324 | (85.2) | 1045 | 1,243 | (15.9) |
| Qatar | | 7 | 0 | 7 | 115 | (93.9) | 129 | 299 | (56.9) |
| Saudi Arabia | | 179 | 0 | 179 | 1,402 | (87.2) | 4,755 | 4,318 | 10.1 |
| United Arab Emirates | | 29 | 1 | 30 | 590 | (94.9) | 352 | 1,207 | (70.8) |
| Others | | 30 | 4 | 34 | 164 | (79.3) | 372 | 511 | (27.2) |
| | | | | | | | | | |
| TOTAL | | 69,833 | 1,537 | 71,370 | 244,328 | (70.8) | 507,311 | 740,600 | (31.5) |

 $^{^{\}ast}$ All visitor arrival statistics in this report are from the Department of Immigration & Emigration.

Sri Lanka suspends tourist arrivals from all countries from 18th March 2020 due to COVID-19