



Sri Lanka Tourism

Sri Lanka Tourism Development Authority, 80, Galle Road, Colombo 03, Sri Lanka.

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SLTDA/SQA/Gen

01.03.2026

All Registered Tourism Service Providers
(Accommodation Establishments, Travel Agents, Tourist Guides & Other Stakeholders)

Advisory on Flight Disruptions and Guest Departure Management

Dear Stakeholders,

In view of the current regional situation which has resulted in airspace restrictions, flight rerouting, cancellations, and operational disruptions affecting several international airlines, this advisory is issued for your immediate attention.

Considering Sri Lanka's connectivity to Middle Eastern and European air corridors, there is a potential risk of indirect impact on international flight operations serving Sri Lanka. In this context, all tourism service providers are kindly requested to remain vigilant and take proactive measures to ensure smooth guest handling, safety, and uninterrupted service continuity.

To ensure the comfort, safety, and satisfaction of guests, particularly those awaiting departure, all stakeholders are requested to make necessary arrangements to:

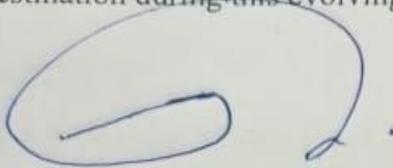
- Closely monitor airline updates on flight schedules, cancellations, and rerouting.
- Proactively communicate with guests, providing timely and accurate information.
- Implement departure and accommodation contingency planning, including flexible arrangements for extended stays, late check-outs, and transfers.
- Tour operators and transport providers to adjust transfer schedules and tour itineraries in line with revised flight timings.
- Tourist guides to closely liaise with tour operators and accommodation providers to support guest coordination and reassurance.

Any airline-related operational matters should be directly coordinated with the respective airlines, who have already been duly informed and requested to extend their maximum cooperation to minimize inconvenience to guests.

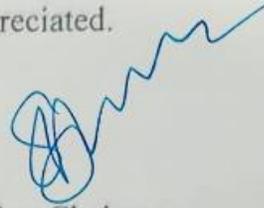
Any major disruptions, stranded guests, or operational challenges beyond airline-related matters should be promptly reported to the 1912 hotline for coordinated intervention and necessary assistance.

The Sri Lanka Tourism Development Authority (SLTDA) will continue to closely monitor the situation, in coordination with relevant aviation, security, and tourism stakeholders, and will issue further advisories as required.

Your cooperation in ensuring guest safety, comfort, and confidence in Sri Lanka as a responsible tourism destination during this evolving situation is highly appreciated.



Director - Standards and Quality Assurance
Sri Lanka Tourism Development Authority



Signed by: Chairman
Sri Lanka Tourism Development Authority

Cc:

1. The President, The Tourist Hotels Association of Sri Lanka (THASL)
2. The President, Sri Lanka Inbound Tour Operators Association (SLITO)
3. The President, Association of Small & Medium Enterprises in Tourism Sri Lanka (ASMET)
4. The President, Sri Lanka Institute of National Tourist Guide Lecturers (SLINTGL)
5. The President, Chauffeur Tourist Guide Lecturers Association (CTGL)